

Deputy Director for Administration

DDA 88-2363
7 November 1988

NOTE FOR: Chief, Protocol Branch

SUBJECT: Transactional Cost Task Force Issue

Thanks for your very extensive memorandum outlining problems with the process for length-of-service certificates and pins. However, we need to look more closely at the process and determine what specific things can be done. Will you please follow up on this issue and provide a status report to my replacement, in mid-January. We will need to know whether responsibility has been transferred to OP, and, if not, what improvements have been made.

Thanks,

ORIG: O/EXA/DDA

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